

Contacts for 2017 Optional Plans

This summary list is for ETF staff and Employer payroll office staff only.

Members should use the contact information on plan brochures, but may be referred to the name under “Customer Service Contacts for Members” if they need further assistance.

For plan brochures, rates, and other specific plan information:

Go to www.ETF.wi.gov : Click on “Members,” then “Other Insurance Programs”

Anthem DentalBlue

- **Customer Service Contacts for Members**
 - Open Enrollment, Phone: 866-511-4476
 - General Dental Inquiries, Phone: 866-589-0582
 - Billing Contact: Amanda Colvin or Eric Peterson
Phone: 513 336-2525, email: stateofwi@anthem.com
- **Contacts for ETF /ER Staff Only**
 - Angie Gehrmann, Primary Contact/Account Rep
Phone: 715-852-5672, email: angie.gehrmann@anthem.com
 - Brian Martin, Account manager/Backup for Angie
Phone: 920-497-5121, email: Brian.Martin@anthem.com
Fax: 920-497-9423
- **Web:** www.anthem.com/dental-stateofwi/

EPIC Benefits+ & Dental Wisconsin

- **Customer Service Contacts for Members:** Phone: 800-520-5750
 - Jennifer Turner, Enrollment & Billing: Ext. 67857 or Jennifer.turner@epiclifec.com
 - Judith Barlow, Enrollment & Billing: Ext. 67865 or Judith.barlow@epiclifec.com
- **Contacts for ETF/ER Staff Only**
 - Wendy Hougan, elevated contract/service issues:
Phone: 608 223-2126, email: wendy.hougan@epiclifec.com
- **Web:** www.epiclifec.com/wi-state-employees/

VSP (Vision Service Plan)

- **Customer Service Contacts for Members,** Phone: 800-400-4569
 - Natalya Moroz, for Annuitant Eligibility Issues
Phone: 916-851-6083 or 800-852-7600 ext. 6083, email: natamo@vsp.com
- **Contacts for ETF /ER Staff Only**
 - Stephanie Perez, Key Acct. Manager
Phone: 916-851-4320, email: Stephanie.perez@vsp.com
- **Web:** www.vsp.com/go/stateofwiemployees and www.vsp.com/go/stateofwiretires

United of Omaha - Long Term Care Insurance

Administered by HealthChoice, info@healthchoice.com

- **Contacts for ETF/ER Staff Only**
 - Cliff Morris, Phone: 800-334-7988, email: cwmorris@healthchoice.com
 - Bob Pearson, Phone: 800-833-2524, email: bob@healthchoice.com

Accidental Death and Dismemberment

- **The Hartford (ending 2016)**
 - Julie Welch, Sr. Acct. Manager
Phone: 312-384-7694, email: julie.welch@thehartford.com
- **Zurich North America (beginning 2017)**
 - Kristine Hammock, Business Development Manager
Phone: 312-496-9152, email: Kristine.Hammack@zurichna.com