

### **Health Care Performance Metrics**

Below is a sample of health care performance metrics that are based on HEDIS measures reported in the *It's Your Choice Health Plan Report Card*. When the metrics are implemented, a baseline will be created, and then target levels will be established for each component measurement. The CONTRACTOR can be awarded points based on the success of their medical management programs by evaluating actual measure results compared with established measure targets.

The target levels in this sample were set based on performance by the health plans participating in the State of Wisconsin Group Health Insurance Program for HEDIS measures collected in 2015. The average was weighted based on membership within each health plan.

**PROPOSER Name**

#### **1) Quality of Care**

| HEDIS Measure   | Min Level | Max Level | Avg Level | Targets for Future Years |      |      |      |      | PROPOSER Results |
|---|-----------|-----------|-----------|--------------------------|------|------|------|------|------------------|
|   |           |           |           | 2018                     | 2019 | 2020 | 2021 | 2022 |                  |
| a) Controlling High Blood Pressure (CBP)  | 54%       | 83%       | 75%       | 80%                      | 83%  | 86%  | 89%  | 91%  |                  |
| b) Comprehensive Diabetes Care: Blood Pressure Control (CDC) – BP control (<140/90 mm Hg) | 57%       | 88%       | 75%       | 85%                      | 88%  | 91%  | 93%  | 96%  |                  |
| c) Comprehensive Diabetes Care: Blood Sugar Control (CDC) – HbA1c control (<8%)           | 47%       | 74%       | 63%       | 72%                      | 74%  | 77%  | 79%  | 82%  |                  |
| d) Breast Cancer Screening (BCS)  | 71%       | 85%       | 80%       | 82%                      | 85%  | 88%  | 90%  | 93%  |                  |
| e) Colon Cancer Screening (COL)   | 59%       | 82%       | 71%       | 79%                      | 82%  | 84%  | 87%  | 90%  |                  |

| HEDIS Measure   | Min Level | Max Level | Avg Level | Targets for Future Years |      |      |      |      | PROPOSER Results |
|---|-----------|-----------|-----------|--------------------------|------|------|------|------|------------------|
|   |           |           |           | 2018                     | 2019 | 2020 | 2021 | 2022 |                  |
| f) Medical Assistance with Smoking and Tobacco Use Cessation ( <b>MSC</b> ) | 54%       | 65%       | 59%       | <b>69%</b>               | 71%  | 73%  | 76%  | 78%  |                  |

## 2) Care Coordination

| HEDIS Measure  | Min Level | Max Level | Avg Level | Targets for Future Years |      |      |      |      | PROPOSER Results |
|--|-----------|-----------|-----------|--------------------------|------|------|------|------|------------------|
|  |           |           |           | 2018                     | 2019 | 2020 | 2021 | 2022 |                  |
| a) Ambulatory Care: Emergency Department Visits: age total ( <b>AMB</b> ) – Visits / 1,000 Member Years    | 113       | 249       | 188       | <b>116</b>               | 112  | 109  | 105  | 102  |                  |
| b) Plan All-Cause Readmissions: age total of males & females ( <b>PCR</b> ) – Observed-to-Expected Ratio   | 0.42      | 1.21      | 0.75      | <b>0.43</b>              | 0.42 | 0.40 | 0.39 | 0.38 |                  |
| c) Follow-Up After Hospitalization for Mental Illness: 7 day follow up ( <b>FUH</b> )                      | 42%       | 80%       | 64%       | <b>78%</b>               | 81%  | 83%  | 86%  | 89%  |                  |
| d) Antidepressant Medication Management: Effective Continuation phase treatment ( <b>AMM</b> )             | 47%       | 67%       | 56%       | <b>71%</b>               | 73%  | 76%  | 78%  | 80%  |                  |
| e) Follow-Up Care for Children Prescribed ADHD Medication: Continuation & maintenance phase ( <b>ADD</b> ) | 23%       | 53%       | 30%       | <b>60%</b>               | 62%  | 64%  | 66%  | 68%  |                  |

| HEDIS Measure   | Min Level | Max Level | Avg Level | Targets for Future Years |      |      |      |      | PROPOSER Results |
|---|-----------|-----------|-----------|--------------------------|------|------|------|------|------------------|
|   |           |           |           | 2018                     | 2019 | 2020 | 2021 | 2022 |                  |
| f) Medication Management for People with Asthma: Controller medication at least 75% of treatment period, age total ( <b>MMA</b> ) | 29%       | 56%       | 43%       | <b>62%</b>               | 64%  | 66%  | 68%  | 70%  |                  |

### 3) Overuse of Services

| HEDIS Measure   | Min Level | Max Level | Avg Level | Targets for Future Years |      |      |      |      | PROPOSER Results |
|---|-----------|-----------|-----------|--------------------------|------|------|------|------|------------------|
|   |           |           |           | 2018                     | 2019 | 2020 | 2021 | 2022 |                  |
| a) Appropriate Treatment for Children with Upper Respiratory Infection ( <b>URI</b> ) | 71%       | 98%       | 91%       | <b>87%</b>               | 90%  | 93%  | 96%  | 99%  |                  |
| b) Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis ( <b>AAB</b> )   | 18%       | 63%       | 29%       | <b>69%</b>               | 72%  | 74%  | 76%  | 79%  |                  |
| c) Use of Imaging Studies for Low Back Pain ( <b>LBP</b> )                            | 73%       | 88%       | 81%       | <b>85%</b>               | 88%  | 91%  | 93%  | 96%  |                  |
| d) Appropriate Testing for Children with Pharyngitis ( <b>CWP</b> )                   | 57%       | 94%       | 83%       | <b>87%</b>               | 90%  | 92%  | 95%  | 98%  |                  |