



STATE OF WISCONSIN
Department of Employee Trust Funds
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Date: July 22, 2016
To: All Vendors Responding to ETF0055
RE: Request for Information (RFI) ETF0055 in response to DRAFT RFP ETG0003

On behalf of ETF and the State of Wisconsin Group Insurance Board, we would like to thank those Vendors that responded to the Request for Information (ETF0055) for Administrative Services for the State of Wisconsin Health Benefit Program. The response was tremendous.

The purpose of releasing the RFI was to solicit objective feedback and suggestions from Vendors specializing in the field that could potentially increase competition and/or reduce costs to the State, as well as identify requirements that were misaligned with the standards of the industry. Thanks to the large response, we feel that we have achieved that goal. We carefully reviewed the recommendations put forth, debated the potential outcomes and incorporated those changes that we felt were in the best interest of our members, into the parameters of the RFP that has now been released.

The following is a condensed list of modifications that were made to the RFP as a result:

- General clarifications throughout the documents to ensure Proposers have clear guidance to submit complete and appropriate Proposals.
- Added 30-day advance notice on audits;
- Department will handle premium refunds vs. the TPA, as originally stated;
- Removed requirement for Contractor to provide legal counsel to participants;
- Increased hospital bill audit threshold;
- General adjustments to performance standards;
- Minor changes to web portal requirements; and
- Allowing assumptions and exceptions to specific contract terms and conditions.

Although not all of the recommendations made by the Vendors have been included, be assured that they were certainly taken into consideration. Keep in mind that assessment of the feedback was carefully evaluated against state statutory and constitutional requirements.

We certainly appreciate all of the efforts taken by Vendors in submitting their comments and ETF encourages them to now review and respond to the RFP ETG0003 solicitation.

Respectfully,

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