

Sample Quality of Care Metrics for a Shared Savings Program

Below is a sample of the quality of care metrics that the DEPARTMENT will be tracking and measuring. When the metrics are implemented, a baseline will be created, and then target levels will be set for each component measurement. The CONTRACTOR can be awarded points on the success of their medical management programs by measuring the actual result of the improvement on the baseline in future years.

1) Quality

Clinical Compliance Metric	Available Points	Min Level	Max Level	Avg Level	Target Level	Compliance (% of Target)				
						'18	'19	'20	'21	'22
						X%	X%	X%	X%	X%
a) <i>Controlling High Blood Pressure (CBP) – PARTICIPANTS with hypertension that have their blood pressure in control (<140/90)</i>	12	54%	83%	75%	91%	80%	83%	86%	89%	91%
b) <i>Comprehensive Diabetes Care: Blood Pressure Control (CDC) – PARTICIPANTS with diabetes that have their blood pressure in control (<140/90)</i>	10	57%	88%	75%	96%	85%	88%	91%	93%	96%
c) <i>Comprehensive Diabetes Care: Blood Sugar Control (CDC) – PARTICIPANTS with diabetes that have their blood sugar in control (<8%)</i>	10	47%	74%	63%	82%	72%	74%	77%	79%	82%
d) <i>Breast Cancer Screening (BCS) – Women age 50 - 74 that had a mammogram</i>	12	71%	85%	80%	93%	82%	85%	88%	90%	93%
e) <i>Colon Cancer Screening (COL) – PARTICIPANTS age 50 – 75 that had an appropriate screen for colon cancer</i>	12	59%	82%	71%	90%	79%	82%	84%	87%	90%

Clinical Compliance Metric	Available Points	Min Level	Max Level	Avg Level	Target Level	Compliance (% of Target)				
						'18	'19	'20	'21	'22
						X%	X%	X%	X%	X%
f) <i>Medical Assistance with Smoking and Tobacco Use Cessation (MSC)</i>	6	54%	65%	59%	78%	69%	71%	73%	76%	78%

2) Care Coordination

Clinical Compliance Metric	Available Points	Min Level	Max Level	Avg Level	Target Level	Compliance (% of Target)				
						'18	'19	'20	'21	'22
						X%	X%	X%	X%	X%
a) <i>Ambulatory Care: Emergency Department Visits (AMB) – PARTICIPANTS using the Emergency Department</i>	2	113	249	188	102	116	112	109	105	102
b) <i>Plan All-Cause Readmissions (PCR) – PARTICIPANTS being readmitted within 30 days of being discharged from a hospitalization</i>	6	0.42	1.21	0.75	0.38	0.43	0.42	0.40	0.39	0.38
c) <i>Follow-Up After Hospitalization for Mental Illness (FUH) – PARTICIPANTS over age five who had follow up appointment with a mental health professional within a week after discharge</i>	2	42%	80%	64%	89%	78%	81%	83%	86%	89%
d) <i>Antidepressant Medication Management (AMM) – PARTICIPANTS with major depression taking antidepressants who stayed on the medication at least six months</i>	6	47%	67%	56%	80%	71%	73%	76%	78%	80%

Clinical Compliance Metric	Available Points	Min Level	Max Level	Avg Level	Target Level	Compliance (% of Target)				
						'18	'19	'20	'21	'22
						X%	X%	X%	X%	X%
e) <i>Follow-Up Care for Children Prescribed ADHD Medication (ADD)</i> – Children who stayed on medications at least seven months and had follow up visits	2	23%	53%	30%	68%	60%	62%	64%	66%	68%
f) <i>Medication Management for People with Asthma (MMA)</i> – PARTICIPANTS age 5 to 64 with persistent asthma who stayed on their controller medication at least 75% of the treatment period	4	29%	56%	43%	70%	62%	64%	66%	68%	70%

3) Overuse of Services

Clinical Compliance Metric	Available Points	Min Level	Max Level	Avg Level	Target Level	Compliance (% of Target)				
						'18	'19	'20	'21	'22
						X%	X%	X%	X%	X%
a) <i>Appropriate Treatment for Children with Upper Respiratory Infection (URI)</i> – Children who were not given an antibiotic	4	71%	98%	91%	99%	87%	90%	93%	96%	99%
b) <i>Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)</i> – PARTICIPANTS who did not receive an antibiotic	4	18%	63%	29%	79%	69%	72%	74%	76%	79%
c) <i>Use of Imaging Studies for Low Back Pain (LBP)</i> – PARTICIPANTS who did not have an X-ray, MRI or CT scan within four weeks	6	73%	88%	81%	96%	85%	88%	91%	93%	96%

Clinical Compliance Metric	Available Points	Min Level	Max Level	Avg Level	Target Level	Compliance (% of Target)				
						'18	'19	'20	'21	'22
						X%	X%	X%	X%	X%
d) <i>Appropriate Testing for Children with Pharyngitis (CWP)</i> – Children who received a strep test before receiving antibiotics	2	57%	94%	83%	98%	87%	90%	92%	95%	98%