



Contract

Commodity or Service: Health Insurance Satisfaction Survey Request for Bid/Proposal No: ETI0006 by Synovate

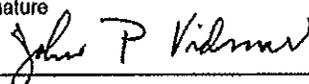
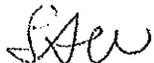
Contract Period: January 01, 2011 thru December 31, 2011 with no options to renew.

1. This contract is entered into by and between the State of Wisconsin, Department of Employee Trust Funds, and the contractor whose name, address, and principal officer appears below;
2. Whereby the Department of Employee Trust Funds, agrees to direct the purchase and the contractor agrees to supply the contract requirements cited above in accordance with the terms and conditions of the request for bid cited above, and in accordance with the contractor's bid submitted on this request for bid; which request for bid is hereby made a part of this contract;
3. In connection with the performance of work under this contract, the contractor agrees not to discriminate against any employees or applicant for employment because of age, race, religion, color, handicap, sex, physical condition, developmental disability as defined in s.51.01(5), Wis. Stats., sexual orientation as defined in s.111.32(13m), Wis. Stats., or national origin. This provision shall include, but not be limited to, the following: employment, upgrading, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. Except with respect to sexual orientation, the contractor further agrees to take affirmative action to ensure equal employment opportunities. The contractor agrees to post in conspicuous places, available for employees and applicants for employment, notices to be provided by the contracting officer setting forth the provisions of the nondiscrimination clause.
4. Contracts estimated to be over twenty-five thousand dollars (\$25,000) require the submission of a written affirmative action plan. Contractors with an annual work force of less than twenty-five (25) employees are exempted from this requirement.

Within fifteen (15) working days after the award of the contract, the plan shall be submitted for approval to the contracting agency. Technical assistance regarding this clause is provided by the Purchasing Agent, Department of Employee Trust Funds, P. O. Box 7931, Madison, WI 5303-7931, (608) 266-8989, mark.blank@etf.state.wi.us.
5. The Order of Precedence is the official purchase order; this contract; Amendment -1 dated January 12, 2009 with Synovate; State's revisions, addendum, and supplements to RFB; State's request for Bid (RFB) ETI0006 Dated November 6, 2008; Synovate response to RFB dated December 3, 2008
7. Contract extended into second year per Amendment 2 dated January 11, 2010 and Exhibit # 1, Katherine Nicholls resume.
8. Contract extended into third and final year per Amendment 3 dated January 18, 2011.

Contract Number: ET10006 Health Insurance Satisfaction Survey: CAHPS Survey Vendor to the Department of Employee Trust Funds Board for the Group Insurance Programs Offered by the State of Wisconsin Group Insurance Board. Issued by the Department of Employee Trust Funds for the Benefit of the Group Insurance Board

State of Wisconsin Department of Administration Department of Employee Trust Funds
By (Name) Robert J. Conlin
Signature 
Title Deputy Secretary
Phone 608-261-7940 bob.conlin@etf.state.wi.us
Date (MM/DD/YYYY) 01/26/2011
Witness (1):
Witness (2):

To be Completed by Contractor
Company Name Synovate
Company Address (City, State, Zip) 222 S RIVERSIDE PLZ CHICAGO IL 60606
By (Name) John P Vidmar, Ph.D.
Signature 
Title Senior Vice President
Phone 312-526-4010
Date (MM/DD/YYYY) 01/24/2011
Witness (1): 
Witness (2): 

January 18, 2011

Amendment # 3: ETI0006 ETF CAHPS Survey Contract with Synovate

1. Section B; Part 1.0: Lydia Winkelmann replaced Katherine Nicholls on the Synovate team for working with InDesign documents and is the primary contact person. The Department will be notified immediately should there be any change in this working relationship.
2. Section B; Part 2; b: Synovate will use a version of InDesign that is compatible to the version used by the Department. Synovate will also purchase the required font, currently Avant-Garde Gothic, being used by the Department in its final published report card. Synovate will confirm that the versions of InDesign as well as the font being used are both backwards and forwards compatible to the satisfaction of the Department with a determination being made no later than June 1, 2011.